

# Terms & Conditions



## **Invoice Terms:**

All invoices are due and payable within (30) days from date of invoice.

## **Freight Terms:**

Orders shipped from Alumilite with a value of \$4,500 or greater qualify for full freight allowance. On freight allowed orders, Alumilite reserves the right to ship by the most convenient means. All customer requested air freight shipments will be third party billed.

## **Freight Claims:**

Title of merchandise passes to purchaser upon delivery by Alumilite to the carrier. All claims for damages or shortages in transit shall be made by consignee with delivering carrier.

## **Guarantee:**

All fixtures are warranted to be free of defects in materials and workmanship, under normal and proper use, for a period of twelve months from date of shipment. Alumilite will repair or replace any parts found defective upon authorized return of fixtures to the factory. Defective ballasts are to be replaced through Advance Transformer 1-800-372-3331. Alumilite's responsibility under this warranty extends only to repair or replacement of defective parts. No field labor charges will be honored without written authorization from Alumilite.

## **Cancellation Charges:**

All orders that are cancelled after material for this specific order has been received are subject to a restocking charge based on the material and labor cost. Once an order is complete and ready for shipment, Alumilite can not accept a cancellation of any order.

## **Return of Merchandise:**

All orders are produced for each individual project. Alumilite does not stock finished goods, therefore, no material can be returned into stock for reimbursement.

### **IMPORTANT**

Due to a continued effort to improve and develop our products, Alumilite reserves the right to change or modify any of the luminaires shown in this catalog, without notification.